



## NOTIS MAKLUMAN

### PERLINDUNGAN TAMBAHAN TAKAFUL GADAI JANJI (MRTT) BAGI PEMBIAYAAN PERUMAHAN LPPSA DI BAWAH PERLINDUNGAN AMMETLIFE TAKAFUL BERHAD

AmMetLife Takaful Berhad telah menawarkan perlindungan tambahan sebanyak RM6,000 kepada waris pelanggan AmMetLife Takaful yang telah didiagnos dan meninggal dunia disebabkan oleh Virus Covid-19. Perlindungan tambahan ini adalah sah sehingga 30 April 2020 dan tiada caj tambahan yang dikenakan kepada pelanggan. Maklumat lanjut adalah seperti di lampiran yang disertakan.

Sebarang pertanyaan boleh emel kepada [customercare@ammetlifetakaful.com](mailto:customercare@ammetlifetakaful.com) atau menghubungi Khidmat Pelanggan AmMetLife Takaful Berhad di talian 1300 22 9777.

**2 April 2020**

## Additional Coverage for COVID-19 (Novel Coronavirus) at No Extra Cost

As the COVID-19 situation is constantly evolving, the health and wellbeing of our customers remain our highest priority. We are committed to live our purpose and will continue to support you during these uncertain times.

AmMetLife Takaful Berhad is pleased to offer an additional coverage of RM6, 000, which is payable upon death due to COVID-19 to Person Covered of individual and group takaful with immediate effect.

The additional coverage is offered without any charges and will include the following benefit:

Benefit	Details
Death Benefit	In the unfortunate event that the Person Covered diagnosed with and passes away due to COVID-19, an additional coverage of RM6,000 per individual basis will be paid.

- o The benefit stated above will be covered until 30 April 2020.
- o It is applicable to all in-force certificates for Person Covered of AmMetLife Takaful Berhad covering individual and group takaful.
- o For Person Covered with more than one certificate, only one payment is payable based on the following order of priority: claim notification date and risk commencement date.

For further enquiry regarding the additional coverage, please speak to our Customer Care at 1300 22 9777 or email us at [customercare@ammelifetakaful.com](mailto:customercare@ammelifetakaful.com).

## Frequently Asked Question (FAQ)

- 1. Q: What is the Death Benefit amount provided for COVID-19?**  
**A: An additional coverage of RM6,000 per life will be paid upon death of the Person Covered due to COVID-19. The benefit will be covered until 30<sup>th</sup> April 2020.**
- 2. Q: Who is eligible?**  
**A: All AmMetLife customers with an in-force certificates with AmMetLife Takaful Berhad.**
- 3. Q: How much does this additional coverage cost?**  
**A: There is no cost or surcharge for this additional coverage.**
- 4. Q: How do I sign up for this additional coverage?**  
**A: Registration is not required. The offer is applicable to all AmMetLife customers with an in-force certificates with AmMetLife Takaful Berhad.**
- 5. Q: Is there any waiting period imposed?**  
**A: There is no waiting period imposed for this additional coverage.**
- 6. Q: Will other benefits be payable in accordance to existing certificates?**  
**A: Benefits for existing certificates remain unchanged and are subject to benefit limits, and terms and conditions of your certificates with AmMetLife Takaful Berhad.**
- 7. Q: How do I submit a claim?**  
**A: You can notify us via telephone, fax, write-in or walk-in personally to AmMetLife's Head Office or branches within 90 days from the date of loss for all claims.**
- 8. Q: Who should I contact if I have further queries?**  
**A: Please contact our Customer Care at 1300 22 9777 or [customercare@ammelifetakaful.com](mailto:customercare@ammelifetakaful.com)**